

Our chaperone policy



The clinic@78 is committed to providing a safe and comfortable environment and strives to achieve good practice at all times.

All patients are entitled to have a chaperone present during any consultation, examination or procedure. Clinicians at this clinic will advise patients if a chaperone is necessary, for example, during any intimate examination.

This is to safeguard both the clinician and you, the patient.

Where a chaperone is not available, the clinician will ask you to make an appointment and request the presence of a chaperone at the time of your booking.

All chaperones have undertaken relevant training.

Family and friends are not permitted to act as chaperones as they are not deemed impartial, do not have the knowledge required and nor do they have the necessary training.

Should you wish to see the full chaperone policy, please ask to speak to the Clinic Manager.

If you have any questions, please speak to the reception staff who will direct you to an appropriate member of the team.